



The Medicare Open Enrollment ends on December 7th!

Don't Wait Until It's Too Late!
Make a SHINE Appointment Now!

Every year, Medicare Part D and Medicare Advantage (HMO, PPO) plans can change their premiums, co-pays, deductibles, formularies (list of drugs covered) and preferred pharmacies. It's important to review your options EVERY year to make sure you have the plan that will work best for you next year.

Assistance is available from the SHINE program. Call the COA at 508-651-7858 and ask for a SHINE appointment. Our SHINE counselor, Sonja Hicks, is available *by appointment* on Wednesday afternoons in the COA office. SHINE is a free, confidential service and covers all aspects of health insurance to anyone on Medicare.

If there are no appointments available in Sherborn or Wednesdays are not convenient, please call for an appointment in Framingham (508-532-5980, then press 0) or Needham (781-455-7555). Please call between 9AM and 4PM and ask the receptionist at the front desk for a SHINE appointment. A word of caution: do not wait until the last minute to call for an appointment. SHINE counselors are in high demand and try to see as many people as possible.

For Medicare related matters (other than an appointment), call **1-800-AGE-INFO (1-800-243-4636)**, then press or say 3. Once you get the SHINE answering machine, leave your name and number. A volunteer will return your call within 2 days.